

# MAJOR DONOR STRATEGY DEEP DIVE

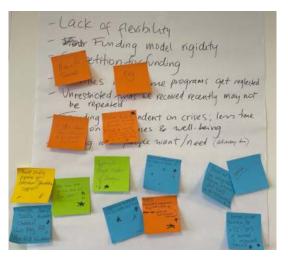
Presented by Adriana D. Cosgriff

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# A LITTLE ABOUT WHO WE ARE





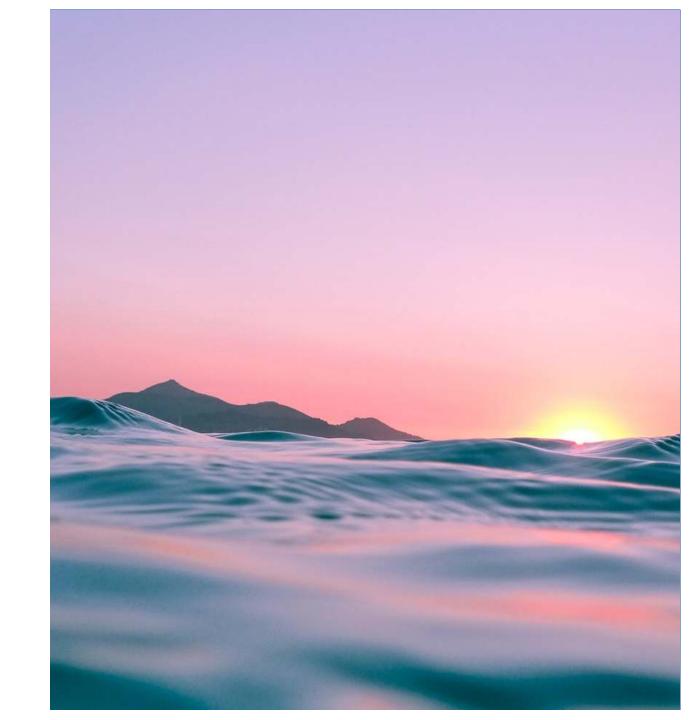


WE HELP MISSION-DRIVEN ORGANIZATIONS REMOVE BARRIERS AND REACH THEIR GREATEST POTENTIAL.

We assist nonprofits with strategy development and implementation, with a particular focus on

capacity building, fundraising strategy, and grants.

### IN THE CHAT.... SHARE YOUR NAME AND ORGANIZATION



# TODAY'S AGENDA

1 Understanding the benefits of a fundraising plan that prioritizes major donors

- 2 Communicating who you are and crafting a strong pitch for these donors
  - <sup>3</sup> Supercharging your strategy by project managing your approach and cultivating major donors over time

# HOW DO YOU MAKE A FUNDRAISING PLAN THAT IS TRUE TO WHAT YOU'RE DOING, REALISTIC GIVEN THE FIELD YOU'RE IN, AND **LIKELY TO SUCCEED?**



#### THIS IS ABOUT **STRATEGIC RESOURCE ALLOCATION** FOR YOUR FUNDRAISING EFFORTS

Your time is one of the most effective resources you have

### "THE KEY IS MAKING A FUNDRAISING PLAN THAT MATCHES THE ACTUAL FUNDING ENVIRONMENT."

Section 1

## MAJOR DONORS & THE FUNDING LANDSCAPE



#### NONPROFIT FUNDING LANDSCAPE



#### Individual Donors

**MAJOR**, annual, intermittent



#### **Corporate Partnerships**

Sponsorship, naming rights, volunteer, program underwriting



**Campaigns** Digital, annual, capital



#### **Corporate Philanthropy**

Corporate grantmaking



#### Events

Galas, auctions, panels, etc



#### Institutional Grantmakers

Private foundations, government, or public grantmakers



#### Fees for Service

Summer camps, after school programs, therapy, counseling, job training



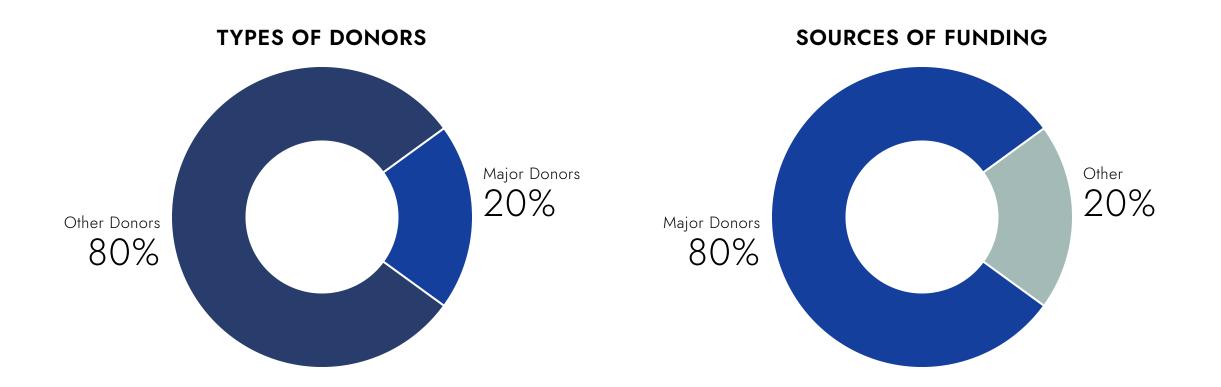
#### Contracts

Federal, state, local

HOW DO WE DEFINE MAJOR DONORS?

#### A SIGNIFICANT PORTION OF A NONPROFIT'S DONATIONS WILL COME FROM A SMALL GROUP OF MAJOR DONORS.

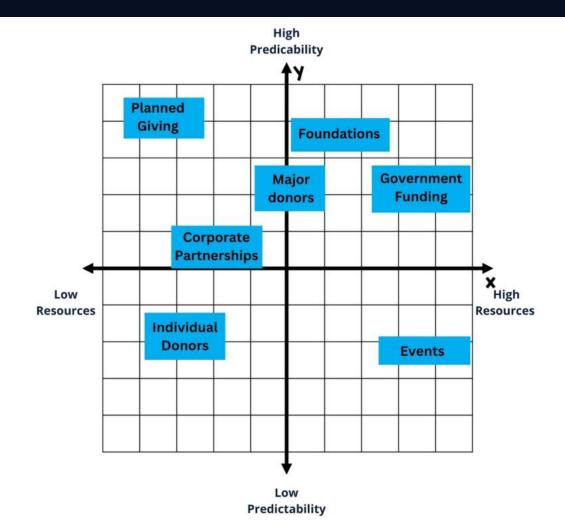
#### THE PARETO PRINCIPLE (THE 80/20 RULE)



For many nonprofits, 80% of funds come from 20% of donors. Recent giving trends and income inequality has pushed this closer to 90/10 in some sectors.

\*Data from the Journal of Philanthropy and Marketing; The Eight Principles of Sustainable Fundraising

#### FUNDING RESOURCES AND PREDICTABILITY



#### A FEW REASONS TO FOCUS ON MAJOR DONORS



- [ <sup>2</sup> ] Stability and Predictability
- <sup>3</sup> Advocacy and Influence
- 4
  - Long-Term Commitment
- 5
  - Adaptability and Flexibility
- 6

Increased Efficiency and Effectiveness

# A REMINDER ON EFFECTIVENESS

FOCUS ON GETTING YOUR STORY AND YOUR PITCH AS STRONG AS POSSIBLE. THEN USE YOUR NETWORK TO HELP FIGURE OUT WHO **CARES ABOUT THAT.** THIS IS WHO YOU WANT TO GET IN FRONT OF.

WHO ARE WE AND WHO FUNDS THAT?



Section 2

### YOUR MESSAGE COMES FIRST

A COMPELLING MESSAGE CONNECTS POWERFULLY WITH YOUR AUDIENCE. IT **MOTIVATES PEOPLE TO ACTION** BY APPEALING TO THEIR DEEPEST NEEDS AND DESIRES.

#### KEY COMPONENTS OF MESSAGING

Internal Communication	Stakeholder Communication	External Communication
Staff Volunteers	Board of Directors <b>Major</b> Donors	Donors Supporters Broader Community



# TAILOR YOUR MESSAGING

Crafting effective messages for fundraising requires **understanding your audience** and what motivates them to give.

Tailor your language and emotional appeals to connect with supporters on a personal level.

Share stories and a sense of urgency that inspires them to act.



Section 3

### BUILDING DONOR RELATIONSHIPS

### STRATEGY CONSIDERATIONS



MAXIMIZING ENGAGEMENT WITH CURRENT DONORS FINDING THE LOW HANGING FRUIT BIGGER LIFTS: DIVERSIFYING YOUR PIE

#### WE HAVE TO TALK ABOUT

# TRUST





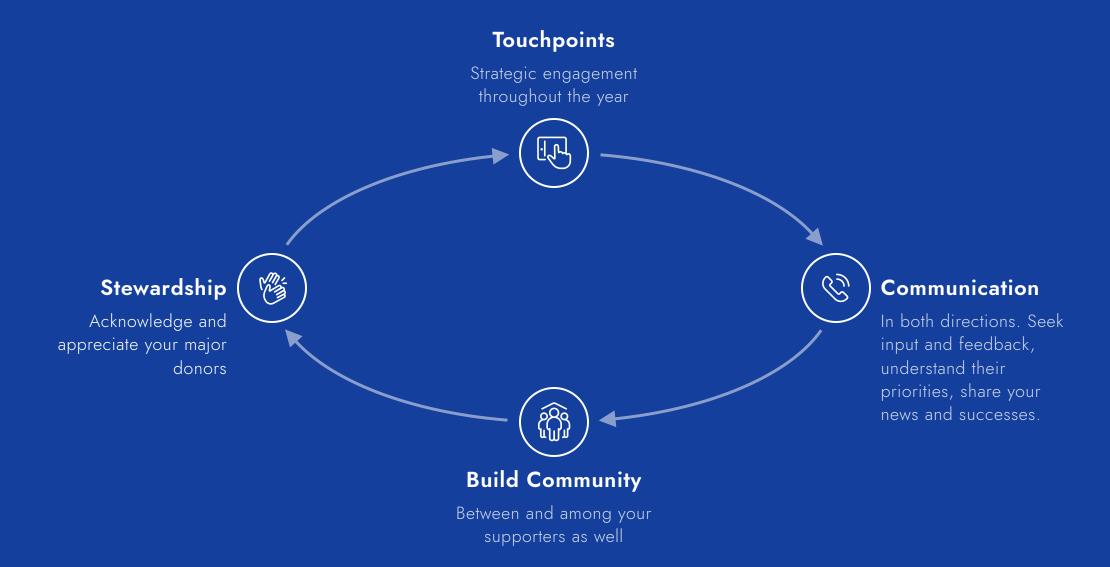
### TRUST IS THE CENTER OF THE GENEROSITY MOTIVATOR ECOSYSTEM

"I TRUST THE ORGANIZATION TO DO THE RIGHT THINGS AND USE THE MONEY WISELY"



# YOUR MAJOR DONORS NEED TO KNOW YOU TO TRUST YOU

#### MAXIMIZING YOUR CURRENT RELATIONSHIPS





Section 4

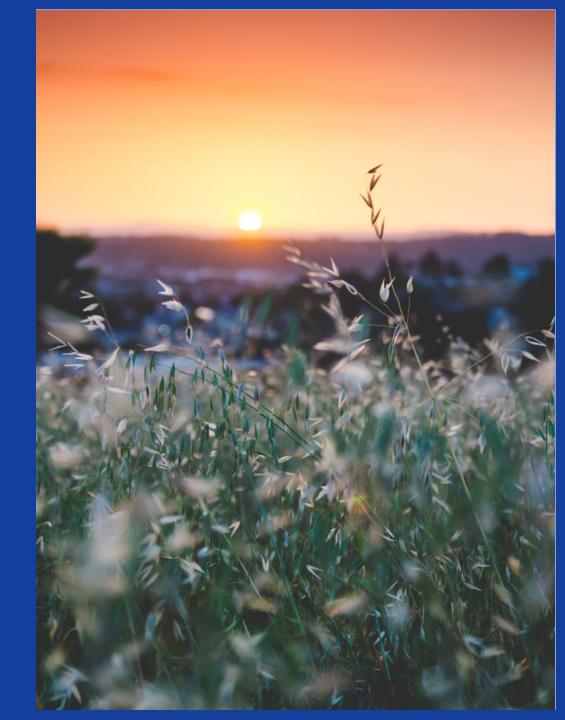
# PITCHING MAJOR DONORS

## SPEND TIME CRAFTING YOUR PITCH

A concise and compelling pitch can make a persuasive case specifically for donor audiences for why your work is

impactful, urgent, and well-led.

Specific asks can be more motivating than general ones.

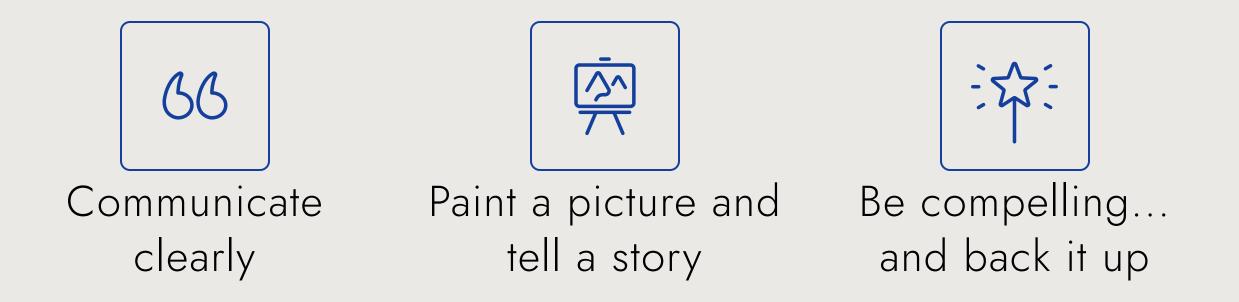


## PITCH DOCUMENTS

A concise and effective pitch document can make a persuasive case specifically for donor audiences to support your organization.



# BEYOND BIG IDEAS: How will you do it?



Big ideas can be very interesting to donors, but it can't just be an idea; you have to back it up by demonstrating HOW you can do it.

#### QUESTIONS SERIOUS DONORS WILL HAVE ABOUT YOUR WORK



Is the leadership skillful and strategic?



Does the leadership and staff reflect the community it's purporting to serve?



Does the organization have the capacity to execute on this plan?



How much impact might a grant/donation have on issues that the donor is focused on, and is it worth paying this amount of money for that impact?



Is it something exciting to focus on right now?



What is the organization's track record for doing the type of work proposed?



Is the organization likely to be self-aware about its own mistakes, and to learn lessons from them?



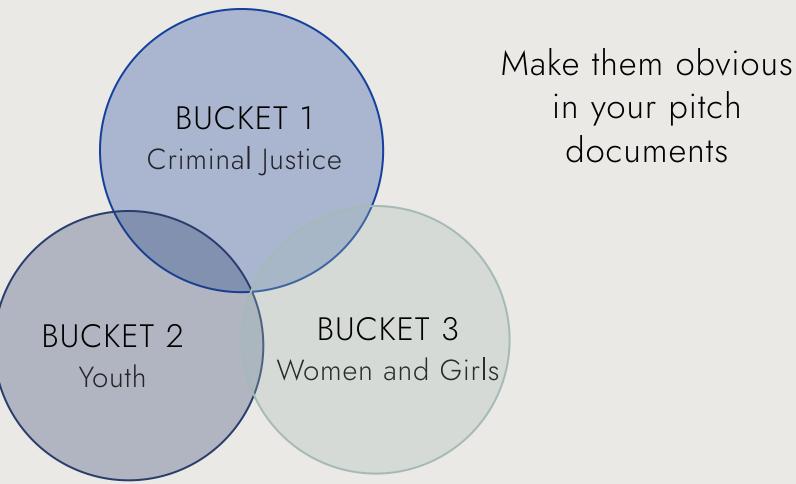
Do the values and approaches of the organization fit the values of the donor?

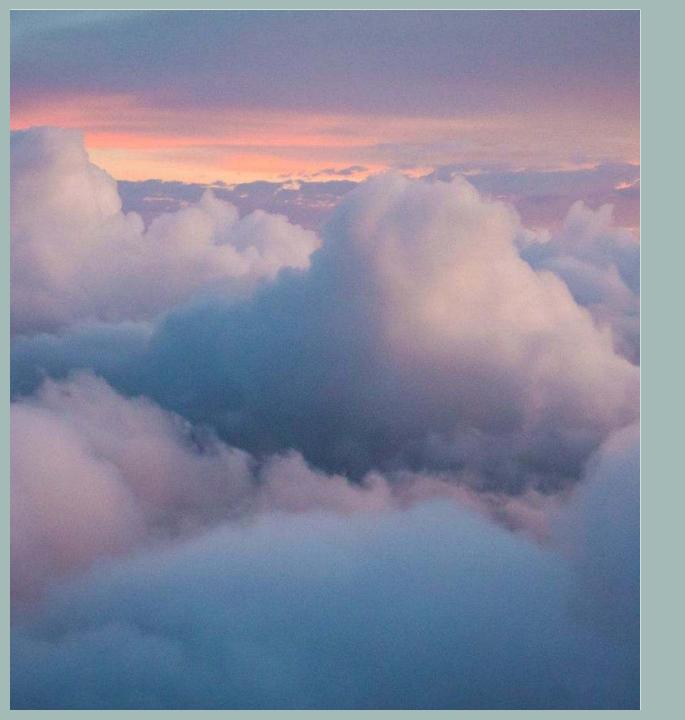


Does the organization focus on impact, not just activities?

#### **REMEMBER: DONORS OFTEN THINK IN "BUCKETS"**

Think about what category buckets your organization's work might fit into





### WHO SHOULD DO THE PITCHING?

Ask yourself, who needs to spend time focused on relationship cultivation, fundraising, and pitching?

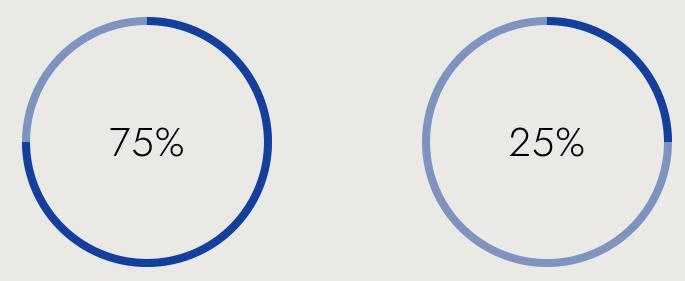
Can some of the work be **broken up or delegated**?

Who has the skills to build trust?



#### **ROLES AND RESPONSIBILITIES**

There is no perfect allocation!



**Executive Director** 

**Development Director** 

## WORK SMART: **PROJECT MANAGE** YOUR APPROACH

SECTION 5:



# BE **RUTHLESS** WITH YOUR TIME. IT'S YOUR NUMBER ONE STRATEGIC ASSET.

## **PUT STRATEGY FIRST**

Adopt a Project Management Approach





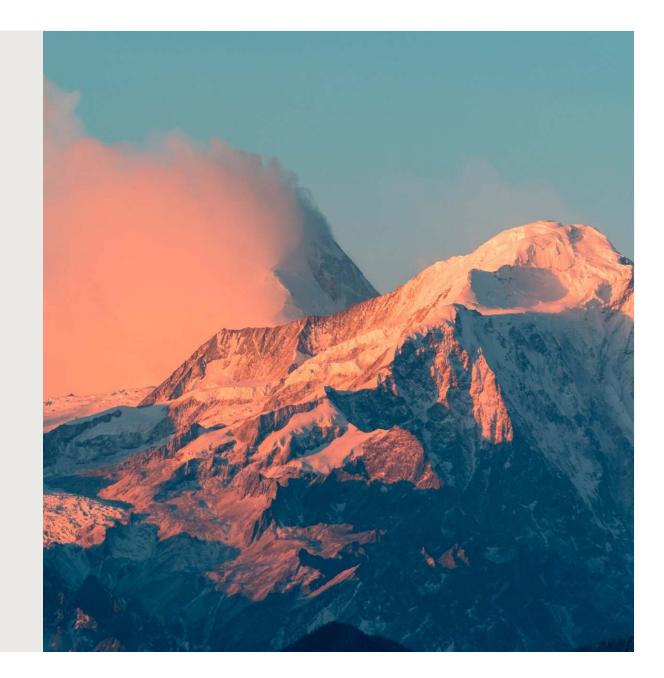
#### A PROJECT MANAGEMENT APPROACH TO YOUR CURRENT DONORS

STEP ONE: MAXIMIZING ENGAGEMENT WITH CURRENT DONORS

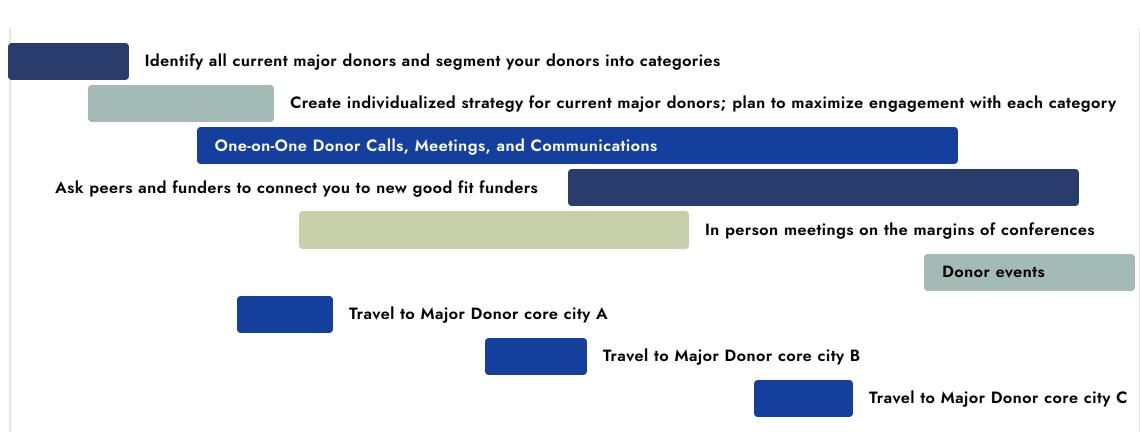
Start with mapping out your **current donors** 

Take the top 20% and treat them as **major donors**  Each one gets their own engagement strategy

## LEVELING UP



### PROJECT MANAGE YOUR MAJOR DONOR STRATEGY: YOUR CALENDAR IS A TOOL

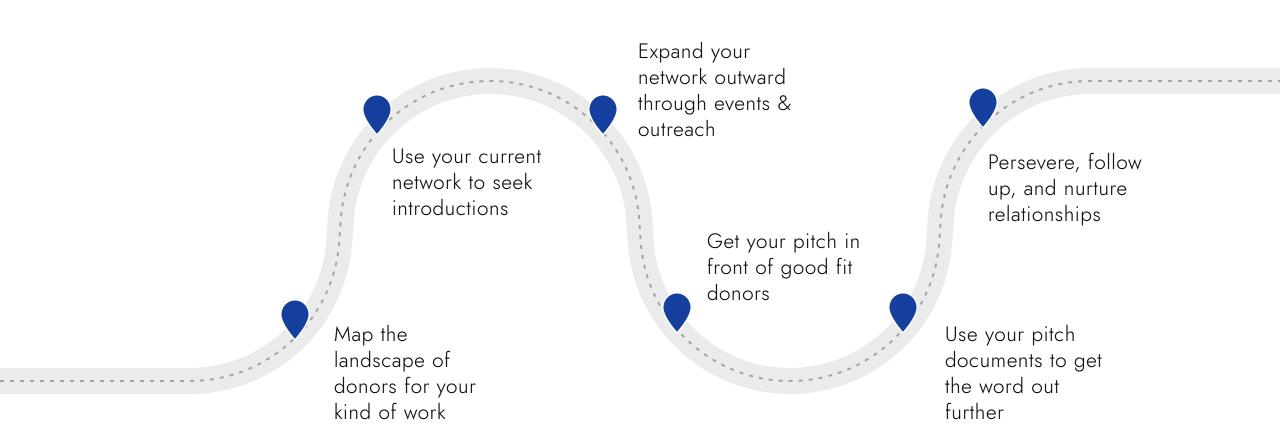


#### MAPPING OUT THE **LONG GAME**



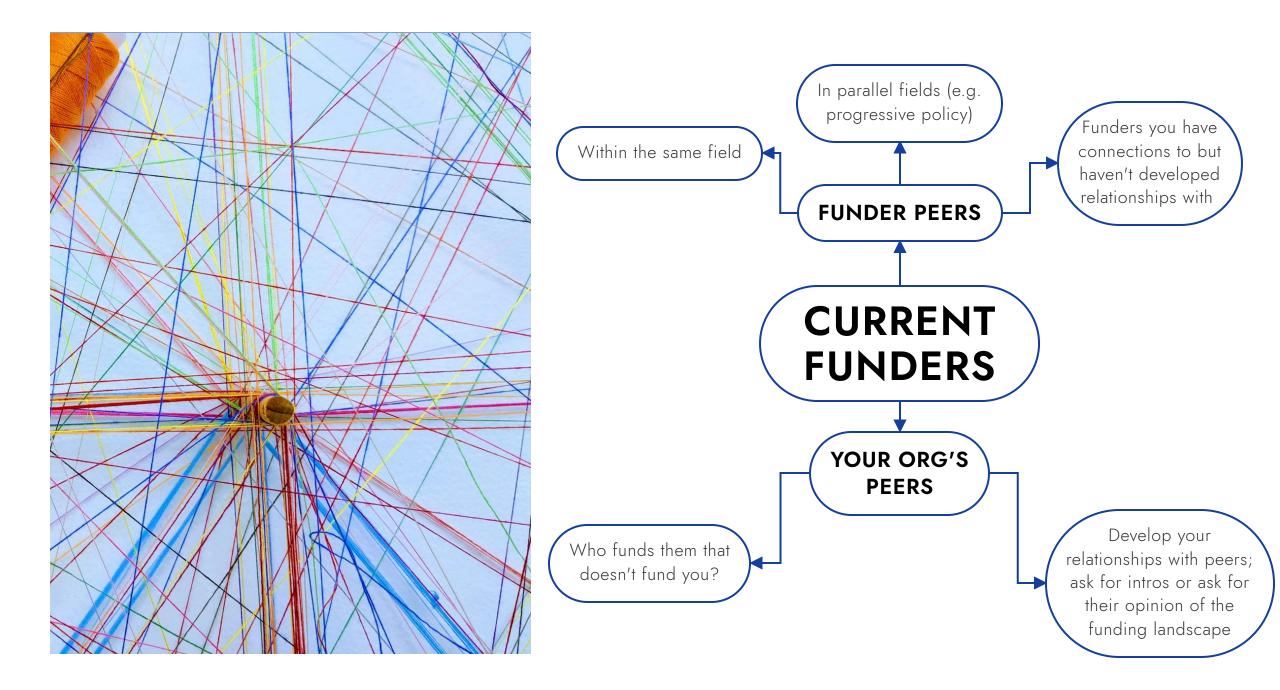
#### CULTIVATING NEW MAJOR DONORS OVER TIME

You've figured out how to describe who you are and what you're trying to achieve. You've also maximized engagement with current donors. Now you need to focus getting in front of new donors that want to fund your work.



### THE IMPORTANCE OF **WARM CONNECTIONS**





#### HOW TO MAKE THE MOST OF YOUR TIME WITH POTENTIAL DONORS



Focus on what you're asking for: What do you want to happen as a result of this meeting?

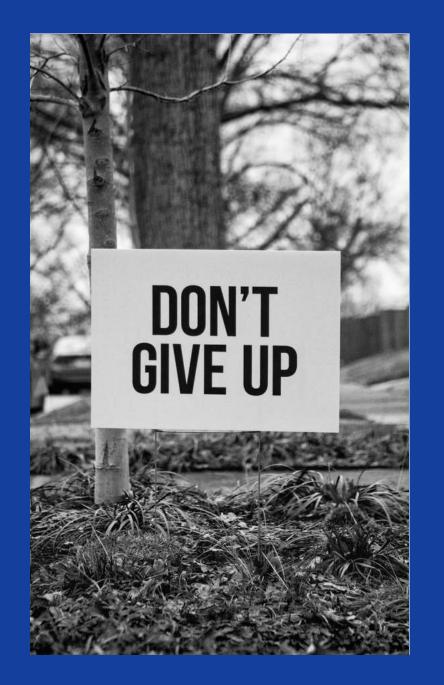
2 Craft your message accordingly <sup>3</sup> Practice and seek feedback

<sup>4</sup> Be prepared, professional, and kind

5 Follow up!

## PERSISTENCE AND PERSPECTIVE IN OUTREACH





# • Donors know you're going to ask! It's ok, it's your job as a leader to resource your organization.

- Seeking alignment with their priorities is key
- Persistence and overcoming rejection: don't take it personally & just keep going
- You're planting seeds
- It's a long game! Pace yourself and plan

### YOUR STRATEGIC PATH









PROJECT MANAGE YOUR MAJOR DONOR STRATEGY MAXIMIZE ENGAGEMENT WITH CURRENT MAJOR DONORS

FIND THE LOW HANGING FRUIT: EXPLORE THE NEXT LAYER OF CONNECTIONS

#### **BIGGER LIFTS:**

DIVERSIFYING YOUR MAJOR DONOR PORTFOLIO THROUGH LUKEWARM OR COLD OUTREACH

### THANK YOU

#### WE ARE HERE TO SUPPORT YOUR STRATEGIC JOURNEY.



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